

Patient Questionnaire

Thank you for considering our independent health advocacy services.

Please complete this form so that we can gather all the necessary information to support you. Towards the end of the form there is a breakdown of our fee structure.

Basic Information

Full Name

Date of Birth

Address

Phone Number

Email Address

Referral Details

How did you hear about us?

Are you currently living in your own home?

Why are you seeking independent advocacy services?

Any additional Information we should know to better assist you?

Services Required

Please select any service that you require from the list below.



Compliant Resolution

I can Provide support and guidance to patients in navigating the complaints process with the NHS, private health care or local authority, ensuring their concerns are addressed and resolved effectively



Communication Liaison

Serving as a liaison between patients and healthcare providers or authorities, facilitating open and effective communication, and advocating for transparent and timely information exchange.



Advocacy Representation

I will act as a dedicated advocate for patients throughout the complaints process, representing their interests and ensuring their voice is heard by healthcare providers and authorities.

Expert Consultation Referral

I will refer patients to expert consultants or specialists as needed to provide additional medical opinions or expertise to support your case.

Case Analysis & Strategy

I can Provide support and guidance to patients in navigating the complaints process with the NHS, private health care or local authority, ensuring their concerns are addressed and resolved effectively



Emotional Support

We will endeavour to offer empathetic support and counselling to patients during what can be a stressful and challenging process, ensuring they feel empowered and supported throughout.



Medical Records Review

This is where we can review patients' medical records and documentation related to their complaints, identifying discrepancies or areas of concern, and advocating for accurate representation.

Please specify any other services required

Fee Structure

Hybrid Complaint Resolution	£30 per hour
Hybrid Communication Liaison	£30 per hour
Hybrid Advocacy Representation	£30 per hour
Hybrid Expert Consultation	£30 per hour
Hybrid Case Analysis & Strategy	£30 per hour
Hybrid Emotional Support	£30 per hour
Hybrid Medical Records Review	£30 per hour

Service Packages

A&J offers service packages for patients that include;

- Comprehensive assessment of your case
- Detailed discussions of your needs and concerns
- Initial advice and guidance

If you require more in-depth assistance, we offer extended service packages to ensure your needs are fully met that include additional consultation hours beyond the initial consultation. Additional hours can also be booked as needed to provide thorough support and resolution. Our extended services are provided at a competitive rate. Our goal is to ensure you receive the best possible support for your case.

3-hour Package

Ideal for more complex cases requiring detailed analysis and strategy development

5-hour Package

Ideal for more complex cases requiring detailed analysis and strategy development

Custom package

Tailored to your specific needs with flexible hours and services

Client acknowledgment

I understand that this independent advocacy service is chargeable. By submitting this form, I acknowledge that I have read, and agree to the fee structure and terms outlined above.

Signature

Date